



One card. One world.
Corporate Calling Card

User Guide



WHAT IS CORPORATE CALLING CARD ?

Corporate Calling Card is a postpaid calling card that enables you to make National, International (IDD), Malaysia Direct, Home Country Beyond, Fax and Internet calls. This service incorporates Credit Limit, Missed Callback and many others features to enable users with fast and easy access to the service all over the world.

WHAT ARE THE CALL CHARGES ?

For the introductory call rates, National calls are charged at a flat rate of RM0.12 (terminating to fixed lines) and RM0.15 (terminating to mobile) per minute. International call rates are the same as Ring Ring Card rates.

WHAT ARE THE CORPORATE CALLING CARD'S FEATURES ?

- Free access to the service, just dial Freephone 1 800-87-1092
- Real time Credit Limit Control
- Language option Bahasa Malaysia & English.
- 6 Digit PIN access as added security features.
- Single access number from TM Homeline/Businessline for voice, fax and Internet calls.
- Calls can be made from fixed, mobile or payphone.
- Able to call home and call other countries from abroad.
- Credit balance announcement in Ringgit Malaysia.
- Ability to change PIN via voice instruction.
- Missed Callback feature for mobile phones via Freephone Number 1 800-87-2092



Making Calls within Malaysia

A TO MAKE CALL FROM NON-ACTIVATED PHONE OR FIXED LINE PHONE

Dial **1 800 87 1092**

Select language

Enter card number & PIN

Dial destination number followed by **#**

B TO MAKE CALL FROM ACTIVATED PHONE

From mobile phone (missed callback)

Dial **1 800 87 2092**

Call will be disconnected
Wait and answer the callback from Corporate Calling Card

Dial destination number followed by **#**

From fixed line phone (direct call)

Dial **1800 87 1092**

Dial destination number followed by **#**

C**TO ACTIVATE YOUR PHONE**
(Can be activated in Malaysia only)Dial **1 800 87 1092**

Select language

Enter card number & PIN

Press **#** for Menu and follow instructions
(You must activate your phone to use option B)**Making Calls from Overseas using Corporate Calling Card****Dial the Access number to Malaysia from the country you are in**
(please refer to Malaysia Direct Access Numbers table)Press **3** for Corporate Calling CardEnter 10 digit Card Number
followed by 6 digit PIN Number and press **#**Dial destination number (03-12345678) followed by **#****Menu Options** (Please refer to menu descriptions)















- To make a call, Press '1'
- To change your PIN, Press '2'
- For phone activation menu, Press '3'
- For abbreviated phone number menu, Press '4'
- To check credit balance, Press '5'

IMPORTANT NOTE:






































- Please do not reveal your Card Number and PIN to anyone
- For Corporate Calling Card enquiry, please call short code "100" or 1 800 882 882

Malaysia Direct Access Numbers

INDEX

-  Public phones may require deposit of coins or phonecard.
-  From public phones only. Push the red button, wait for dial tone and then dial 09*.
-  Available only from phones with IDD facility.
-  Available from most provinces.
-  Public phones require local payment throughout call duration.
-  Not available from most public phones.
-  To speak to operator from certain coin-phones, press 'talk' button after the number.
-  From residential and business phones and BT Payphone 2000.
-  Enter '**' immediately after the access number if you are calling from other BT payphones.
-  From dedicated phone only.
-  A single Malaysia Direct access code (+800 6252 9742 or +800 MALAYSIA) is available.
-  Malaysia Direct via operator assistance only.
-  Available from TOT payphone only.
-  Access from payphones is available in Moscow only.

LIST OF ACCESS NUMBERS

COUNTRY	INDEX	ACCESS NUMBERS	COUNTRY	INDEX	ACCESS NUMBERS	COUNTRY	INDEX	ACCESS NUMBERS
ARGENTINA (TELINTAR NORTE)		0 800 888 0340	ITALY		800 172 600	SAUDI ARABIA		1800 69
ARGENTINA (TELINTAR SUR)		0 800 222 0060	JAPAN (KDD)		0053 9601	SINGAPORE (SINGTEL)		8000 600 600
AUSTRALIA (OPTUS)		1 800 55 1160	JAPAN (JT)		0044 11 601	SINGAPORE		800 0 0600 00
AUSTRALIA (TELSTRA)		1 800 88 1600	JAPAN (IDC)		00 66 55 600	SLOVAK REPUBLIC		0 800 0060 00
AUSTRIA		0 800 200 220	JAPAN (NTT)		0034 811 360	SOUTH AFRICA		0800 99 00 60
BAHRAIN		80000060	KOREA (KOREA TELECOM)		0072 20 60	SPAIN		900 9900 60
BELGIUM		0800 100 60	KOREA (DACOM)		0030 9 60 1	TAIWAN		00801 6000 60
CANADA (AT&T)		1 888 882 9547	KOREA (ONSE)		00369 600	THAILAND (TOT)		1800 00 60 99
CANADA (TELEGLOBE)		1 800 663 6817	MACAU		0800 600	THAILAND (CAT)		001 999 60 1000
CHINA (CHINA NETCOM)		108 600	MALTA		800 90600	THAILAND		1 800 060 210
CHINA (CHINA TELECOM)		1082 600	MONACO		800 900 60	TURKEY		008 00 60 1177
DENMARK		800 100 60	NETHERLANDS		0800 022 1960	UNITED ARAB EMIRATES		0 800 11 60
EGYPT		365 4188	NEW ZEALAND (TNZ)		000 960	UNITED KINGDOM (BT)		0800 89 00 60
FINLAND		0 800 110 600	NEW ZEALAND (CLEAR)		0800 88 60 60	UNITED KINGDOM (C&W)		0800 559 31 60
FRANCE		0800 99 00 60	PAKISTAN		00 800 11060	USA (ATT)		1 800 772 7369
GERMANY		0 800 08000 60	PHILIPPINES (PLDT)		105 60	USA (MCI)		866 365 8252
GREECE		008 00 60 311	PHILIPPINES (PHILCOM)		102 660	USA (SPRINT)		1 800 473 6011
HONG KONG		800 96 0060	PHILIPPINES (ETPI)		1066 060	USA (AMERITECH)		1 888 285 8103
INDIA		000 60 17	PHILIPPINES (CAPWIRE)		104 0160			
INDONESIA		001 801 60	RUSSIA		8 10 800 110 1060			
IRELAND		1 800 55 00 60	SAUDI ARABIA		1800 60			

MENU DESCRIPTIONS

- **Making A Call**

Press 1 To Make A Call. The voice instruction will instruct you to dial the destination number. For calls within the same area, please do not enter the area code, just dial the phone number. To call a different area, enter the area code (eg. to call Penang from KL enter Penang area code 04) followed by the phone number. For International calls, enter 00 followed by the country code, area code and phone number. After dialing the destination number, press # to speed up the connection.

- **To Change Your PIN**

Press 2 To Change Your PIN . For security reason you can change the PIN whenever the need arises by following the voice instruction.

- **For Phone Activation**

Press 3 For Phone Activation Menu. You are allowed to activate/delete your frequently used phone number up to maximum 5 phone numbers and enable/disable the PIN. If your phone number is activated, you are not required to enter the card number when making a call. If PIN is disabled, then you are not required to enter the PIN. In short, from activated phone with PIN disabled you only have to dial the Access Number and your destination number.

- **For Abbreviated Phone Number Menu**

Press 4 For Abbreviated Phone Number Menu. You are able to abbreviate/delete your most commonly called numbers to your phone digit key for speed dialing. For example, if you program your friend's phone number to digit 1 and if at anytime your need to call


- **To check credit balance**

Press 5 *To check credit balance.*

The voice instruction will announce your credit balance.

TIPS

- **Correcting Dialing Mistakes**

If you enter wrong phone number or card number just press  the voice instruction will ask you to re-enter the correct number.

- **For Follow-on Calls**

This feature enables you to make up to 5 consecutive calls without having to re-enter the Access Number or the Card Number.